



120 Fifth Avenue Pittsburgh, PA 15222

February 9, 2023

Attention Laborers:

Important information from Highmark for new Laborers' Performance Blue Members:

In the past few weeks, you have received multiple sets of id cards if you enrolled in the Performance Blue Product.

Unfortunately, it has come to Highmark's attention that the last set you received has the incorrect service numbers and claim filing address on the back of the id card.

While everything else on the card remains the same (including the prefix of LCS which is part of your Unique Member ID), having the incorrect member service number causes added steps in getting you to the right area for your questions to be answered.

Here at Highmark, our goal is to have the best member experience. In the next few weeks, you will be receiving corrected id cards in the mail which reflect the service numbers that you should be utilizing.

While you wait to receive your id cards, please note that the CORRECT service numbers for Member Services, Pre-Certification and Mental Health is 1-866-594-1732.

In the rare event that you or your provider need to file a direct claim, the CORRECT claim filing address is : PO Box 1210; Pittsburgh, PA 15230-1210

Again, our sincerest apologies for the inconvenience this may have caused.

Sincerely,

Laborers' Dedicated Team